

Kolosovas Aesthetics

15100 NW 67th Ave · Suite #110 · Room #105 · Miami Lakes, FL 33014

Policies & Informed Consent

Cancellation & Refund Policy

A non-refundable deposit is required to secure your appointment. By completing your booking you agree to the following terms:

Cancellations more than 24 hours before your appointment

Your deposit will be refunded in full to the original payment method within 5–10 business days.

Cancellations within 24 hours of your appointment

Your deposit is forfeited and is non-refundable.

No-shows

The full deposit is forfeited. Clients with repeated no-shows may be required to pay the full service amount at time of booking for future appointments.

Late arrivals

Please arrive on time. Arrivals more than 10 minutes late may result in a shortened service or rescheduling at the provider's discretion. The deposit will not be refunded in this case.

To cancel or reschedule, reply **CANCEL** or **RESCHEDULE** to your confirmation text, or contact us directly.

Informed Consent

By booking an appointment with Kolosovas Aesthetics you confirm that you have read and understand the information below and voluntarily consent to the service(s) selected.

General risks

Aesthetic treatments may carry risks including but not limited to: temporary redness, swelling, sensitivity, skin irritation, allergic reaction, or variations in results. Individual outcomes depend on skin type, hair texture, and overall health.

Brow waxing & tinting

Waxing may cause temporary redness or sensitivity. Skin lifting is possible if you are currently using retinoids, exfoliants, or certain prescription topicals. Please disclose any active topical treatments before your appointment.

Brow lamination

Brow lamination uses a chemical solution to restructure the brow hairs into a lifted, uniform shape. Risks include temporary dryness, brittleness, or skin irritation. Not recommended if you have eczema, psoriasis, active dermatitis, or open skin in the brow area.

Lash lift & tint / Korean lash lift

A chemical lifting solution is applied near the eyes. Risks include eye irritation, allergic reaction to the lifting or tinting solution, or temporary lash dryness. A patch test is available upon request. Contact lenses must be removed before treatment.

Important: Results are not guaranteed and may vary. Kolosovas Aesthetics is not responsible for dissatisfaction arising from undisclosed contraindications or lifestyle factors outside the provider's control.

Health History & Contraindications

Please inform your provider before your appointment if any of the following apply to you:

- Pregnancy or nursing
- Active skin infection, cold sore, or open wound in the treatment area
- Current or recent use of retinoids, Accutane (isotretinoin), or chemical peels
- Chemotherapy or radiation therapy
- Autoimmune conditions or immunosuppressive medications
- Known allergies to latex, fragrances, peroxide, or chemical solutions
- History of keloid or hypertrophic scarring
- Eye infections, styes, or recent eye surgery (for lash services)
- Eczema, psoriasis, or active dermatitis in the treatment area

Failure to disclose a known contraindication releases Kolosovas Aesthetics and its providers from liability for any resulting adverse reaction.

Limitation of Liability

Kolosovas Aesthetics and its providers shall not be liable for any adverse reactions, losses, or damages arising from: undisclosed medical conditions or medications; reactions within the normal and expected range of risks for the selected service; or client failure to follow aftercare instructions provided at time of service.

Photo Release

Your provider may take before-and-after photos for internal records and quality assurance. These photos will **not** be shared publicly or on social media without your separate written consent.

Electronic Acknowledgement & Consent

By checking the "**I agree to the cancellation policy and informed consent**" checkbox during the online booking process, the client confirms all of the following:

- They have read and fully understand the Cancellation & Refund Policy, Informed Consent disclosures, Health History & Contraindications, Limitation of Liability, and Photo Release set forth in this document.
- They voluntarily consent to receive the selected aesthetic service(s) and acknowledge the associated risks.
- The health and contact information provided during booking is accurate and complete to the best of their knowledge.
- They understand that failure to disclose a known contraindication releases Kolosovas Aesthetics and its providers from liability for any resulting adverse reaction.
- They agree that the deposit paid is non-refundable within 24 hours of the scheduled appointment.

Legal effect: Checking the consent checkbox during booking constitutes a legally binding electronic agreement equivalent to a handwritten signature under the Electronic Signatures in Global and National Commerce Act (E-SIGN Act) and applicable state law. The date, time, and IP address of consent are recorded at the time of booking.